

The management of Kent Gurkha Company Ltd is dedicated to providing services of the highest possible standards of quality and to maintaining a Quality and Environmental Management system which ensures that its services and products meet customer requirements within agreed parameters of cost, quality and delivery. This is achieved by the use of Key Performance Indicators to measure the conformance to the above criteria and use this information as drivers for the continuous improvement throughout the company.

The company's Quality and Environmental Management system concentrates on error preventions by investigating processes, identifying errors and opportunities for errors, and implementing corrective and preventative action to correct and avoid such occurrences.

The company defines quality as the conformance of its services to established and documented requirements derived from client needs, employee expertise and experience.

Systems are open to constant examination and review by all company personnel and approved third parties, enabling observations to be made and incorporated. This enables continuous improvement.

The company is proud of its good reputation for responsible practices and dedicated client care, which are a result of the company's ethical culture, skilled committed staff, and quality control over its services and products. It is the company's policy to seek to operate to these standards continuously and to implement and operate fully the BS EN ISO 9001: 2008 quality assurance standard and BS EN 14001: 2004, environmental standard through registration and annual review.

Suppliers to the company will be actively encouraged to improve the quality and reliability of their services and products.

The company complies with all legislation relevant to its particular industry sector together with the Health and Safety at Work Act 1974. The company is approved Safe Contractors. This accreditation certifies that all our procedures and work practices have been examined and approved by Safe Contractor.

Kent Gurkha Company Ltd has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is the company's belief that, in applying these standards, policies and procedures it will be able to operate to the requirements of its Clients and Industry accordingly.

Signed on behalf of Kent Gurkha Company Ltd:



Sanu Gurung (Director)
20th May 2016